

Hawkeye Highlights

Iowa AAHAM Chapter

Summer 2016

Volume 8, Issue 2

Photo By: Steph Hultman

Message from the President.....

Spring! A time for new things! And in keeping with the season, Medicare and Medicaid have brought forth new rules and regulations. A medal to anyone out there that experienced a "seamless" transition to the State of Iowa MCOs. I know we are still trying to get all our providers showing on our rosters and correct payment is still an issue for some services.

Medicare changed Rural Health Clinic billing and assured us that we, the providers, should have no trouble billing according to the new rules, as FQHCs have been billing with these rules. Then, surprise! Surprise! Medicare ran into problems paying claims and has ended up instructing RHC to hold many of their claims until October 1st in order to get them to process correctly. And who's not excited about reporting drug wastage!

I have said many times how important the networking among AAHAM members is to my ability to understand the rules and get my job done. This benefit is evident in the discussions among members that occur at our spring and fall meetings. It is also evident in the friendships that I have developed between our members. Members have developed respect for the knowledge and expertise that our members have and trust fellow members to provide accurate answers. I know that I will continue to rely on this as we continue to see changes in the industry.

In order to keep our organization active, it is important to maintain an active and vital Board. We are currently looking for volunteers willing to serve on the Board for a 2 year commitment. If you are interested in helping out, contact me! Ballots will be distributed in early July, with a mid-August deadline.

Hope you all have a safe and enjoyable spring and summer.

Respectfully,

Cristie Knudsen



Cristie Knudsen
President, Iowa AAHAM

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Denison, IA 51442
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Hawkeye Chapter

Officers - Board Members - Committee Chairs

| | |
|---------------------------|---|
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HAWKEYE HIGHLIGHTS EDITORIAL POLICY & OBJECTIVES

The HAWKEYE HIGHLIGHTS newsletter is published four times annually by the AAHAM IOWA CHAPTER to update the membership regarding chapter and national activities as well as to provide information useful to health care administrative professionals. Opinions expressed in articles or features are those of the author(s) and do not necessarily reflect the views of the Iowa Chapter. AAHAM, the NATIONAL AAHAM organization or the editor. Reproduction and/or use of the format or content of this publication without the expressed permission of the author(s) or the editor are prohibited. © Copyright 2013. ▲

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AAHAM Spring Conference Wrap-up ...

Written By: Rebecca Gough, HIA, ALHC, FLMI, CRCE-I, CAC

The Spring AAHAM Conference for the Hawkeye Chapter was held May 19-20, 2016 at Hilton Garden Inn in Johnston. If you're like me you hit the office on Monday morning ready to share the information you received from all our great speakers.

Susan Freed from Davis Brown Law Office reminded us of the compliance issues with 501(r) and the need to review our financial policies. For many of us the deadline for this is July 1st.

To finish out Thursday morning Michael Ferjak from the Iowa Office of the Attorney General enlightened us on the subject and prevalence of Human Trafficking taking place in Iowa. Because many of us work in places offering medical services it's important to follow your instincts if something doesn't seem right. Michael's stories were heartbreaking. Because we think "it doesn't happen in Iowa" we may be missing opportunities to help victims of trafficking. A website to review is www.thepolarisproject.org

If you suspect something is "not right" Michael offered this advice:

1. Do Not Intervene, there is always a watcher and your safety is of no concern to them.
2. Organize your thoughts and remember details
3. Call 911 – do not say it appears to be human trafficking, give only facts. i.e. "man hit woman and pushed her into car."
4. Call trafficking HOTLINE – 888-373-7888. Program this into your cell phone.

On Friday representatives from all three Medicaid Managed Care were present to answer questions and give us updates. Several questions were sent to all three prior to the meeting.

1. For CAH's, if a patient is in the ED or observation prior to an inpatient admissions, do those outpatient charges get billed on a separate claim or should they be included on the inpatient claim? ***Inpatient and Outpatient hospital claims should be separate.***
2. Please confirm if a prior authorization is needed when a commercial insurance is primary. ***If the primary insurance is covering the service then no pre-authorization needed as a secondary payer. If primary is not covering the service then get then get a pre-authorization from MCO. (Amerigroup recently changed their position to be in-line with other MCO's.)***
3. We provide fluoride treatments and used to bill Medicaid with HCPC code D1206. Do the MCO's cover this or would we still need to bill Medicaid since dental services were excluded from the MCO transition? ***These would still go to regular Medicaid as the MCO's aren't doing dental coverage.***
4. Is prior authorization required for MRI and CT scans if provided in the ED, observation or inpatient settings? ***All MCO's said NO.***
5. We know we are not able to bill Medicaid members for missed appointments at a physician office but what about missed sleep study appointments? We were told by Medicaid that we can bill the member for these as long as they are informed ahead of time that if they are a no show, we will bill for the no show sleep study. These are expensive tests and when a patient no shows, the hospital incurs significant expense and loss of revenue. ***NO, you can't bill patient, but MCO wants to be informed of no shows. (I may not have asked this question correctly or gotten a complete answer, you may something else in your notes.)***

Continued on Page 4 ...

6. For lab tests performed in our hospital lab, currently for Iowa Medicaid patients, if we are not able to perform the tests in house and we send them to an outside lab, the outside lab bills us and then they bill the patient's Medicaid. Will that be the same with the MCO's? For all other payers, the outside lab bills us and we bill the patient's insurance. ***MCO's don't require use of an outside lab, only request that if sending specimens to an outside lab that the lab be in network.***

AmeriHealth:

1. On Page 68 in the provider manual, it address lab services. Does this mean we will not be able to perform outpatient lab testing in our hospital lab? Will we need to instead send the specimens on to the laboratories indicated? (Quest, Drugscan, Essential Testing). **See #6.**
2. In an Iowa Health link summarized plan authorization requirement document, it indicates that non-emergent ED visits require a PA. Could you please confirm that this is correct? ***I guess I took this as no pre-authorization in ED.***

Amerigroup:

1. We have been informed that Amerigroup will be using AIM for prior authorization requests for MRI's and CT scans effective 06/01/2016. Could you please confirm that this is correct? **Correct.**

Other Questions:

1. Do Therapy caps apply to services done by and billed through CAH on a UB? ***Caps only apply when billed on a 1500.***
2. What are authorization guidelines for Therapy:
 - AmeriHealth. ***First 12 visits (1 day = 1 visit) no pre- authorization needed. 13th visit for each therapy type requires authorization.***
 - Amerigroup. ***Initial evaluation does not require pre- authorization, but any therapy does.***
 - UHC. ***No pre-authorization.***
3. What is the correct way to bill RHC services? Using T1015 we're getting payment for Fee Schedule of T1015 = \$8.97 plus \$.01 for E/M code. ***UHC is working on getting system corrected. Using T1015 is correct. Notify plan if payments are not correct per your contract.*** ▲



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2016 AAHAM Annual National Institute (ANI)

Scholarships AVAILABLE

The 2016 Annual National Institute will be held at Caesar's Palace in Las Vegas, Nevada from October 5-7, 2016.


Put the date and location in your Outlook Calendar now! The Hawkeye Chapter of AAHAM is sponsoring [2 scholarships](#) to the Annual National Institute (ANI), to be held at Caesar's Palace in Las Vegas, Nevada. The scholarships will cover registration, plus \$300 towards travel/hotel expenses. The scholarships will be awarded based on points earned between July 1st and June 30th. Members can earn points in a variety of ways:

- **1 Point earned:** Every article referred to and published in the Hawkeye Highlights
Every new member referred (as documented by National)
- **2 Points earned:** Every article authored and published in the Hawkeye Highlights (not including required committee reports), Membership on a committee of the board, as verified by the committee chair
- **3 Points earned:** Every meeting attended (e.g. Spring Meeting, Fall Meeting, educational meetings sponsored or cosponsored by the Hawkeye chapter).

Points will be tabulated for members that apply and in the event of a tie; a random drawing will be held. Winners will be selected around August 1st and will be notified by August 15th. The Board is excited to be able to offer this opportunity to members.

The ANI always offers informative, timely educational sessions. And the networking opportunities are limitless. So, start reading those industry magazines and refer those articles. Or, get out your pen and author an article on the topic nearest and dearest to your heart. Better yet, attend the Spring Conference in May or one of the joint educational conferences coming up and you may find yourself already on your way to Las Vegas!! ▲

[See the Scholarship Program rules on the next page.](#)

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Hawkeye AAHAM Chapter Scholarship Program

Eligibility:

- Local Hawkeye Chapter member for at least 1 year;
- If not a National member, recipient will be responsible for national dues;
- The President & Chair of the Board are ineligible;
- Points are accumulated for the 12 month period beginning July 1st and ending the following June 30th

| 1 Point | 2 Points | 3 Points |
|---|--|--|
| <ul style="list-style-type: none"> ■ Every article referred & published in Hawkeye Highlights ■ Every new member referred | <ul style="list-style-type: none"> ■ Every article authored & published in Hawkeye Highlights ■ Membership on a committee of the board | <ul style="list-style-type: none"> ■ Every AAHAM sponsored meeting attended |

Name: _____ AAHAM ID # _____

Address: _____

E-Mail: _____ Telephone: _____

Signature: _____ Date: _____

| Date | Activity | Points | Verification* |
|------|----------|--------|---------------|
| | | | |
| | | | |
| | | | |

** To be completed by the AAHAM Board*

Please submit completed application by July 15th to:

- Stephanie Hultman - sjhultman@mediacombb.net

April 2016

Written and Submitted By: Cristie Knutson

Politics, politics, politics! On April 24th, I traveled to Washington, D.C. for the AAHAM National Board Meeting and 2016 Legislative Day. This year the topics of Legislative Day were H.R. 2156-Medicare Audit Improvement Act and the Hospital Improvements for Payment Act. (Elsewhere in this publication, you will find summaries of these 2 pieces of legislation.) On Monday late afternoon, the group received training on how to best utilize our time with the legislative staff. On Tuesday morning, we had very interesting presentations from a variety of speakers, including Minnesota Representative Tom Emmer; Lisa Grabert, Professional Staffer for the House Ways and Means Committee and the primary author behind the HIP Act; and Alex Roarty, a political pundit for Roll Call, a leading political reporting website. And one thing can be said. While Washington, D.C. is always an interesting place, Washington, D.C. during a polarizing election year is fascinating.

Topics and questions ranged from mundane healthcare minutia (crosswalk between ICD-10 procedure codes and CPT codes) to current events (so how do sitting congressmen feel about Trump as a candidate). The discussion of the inability of the parties to come to consensus on important topics, including health care related topics, indicated that some people in Washington feel that this will become less of a problem, while acknowledging that Paul Ryan is struggling with his new job as Speaker of the House. Everything pointed to a continued election process that will be one of the most exciting in years.



In the afternoon, Bill Carlson, the National AAHAM Secretary from Waverly, Iowa, and a member of the Illinois Chapter of AAHAM, joined me for visits to two of the Iowa Representatives' offices and the two Iowa Senatorial offices. Our first appointment was with Suanne Edmiston, Legislative Counsel for Congressman Steve King (Suanne.Edmiston@mail.house.gov). While fairly new to the job, Ms. Edmiston was very interested in the healthcare regulatory environment and asked many questions regarding Medicare and payment issues. Our second appointment was at Congressman Rod Blum's office with Peter Mihalick, Esq, Legislative Director and Counsel for Mr. Blum (Peter.mihalick@mail.house.gov). While engaged and interested in our topics, Mr. Mihalick acknowledged that Congressman Blum's committee assignments did not involve health care topics. However, he encouraged our members to contact their office any time for help. Our

Continued on Page 8 ...

third stop of the day was at Senator Joni Ernst's office, where we met with Danielle Janowski, Senator Ernst's Legislative Assistant (Danielle_janowski@ernst.senate.gov). Ms. Janowski asked informed questions about Medicare payment and was interested in becoming more informed on the topic. Our final appointment of the day was at Senator Charles Grassley's office, where we met with Karen Summar, M.D., his Health Policy Director (Karen_summar@grassley.senate.gov). While willing to listen, Dr. Summar did not appear to be as engaged as the other staff members we met with.



Paul Miller was thoughtful enough to send me home with Bernie! However, I discovered that Bernie is a difficult travel partner as he did not go through the scanning machines and didn't fit in the overhead bins. Through perseverance and just plain stubbornness, I was successful in getting him back to Iowa, where he stands in the corner of my office.

During our meetings, we briefly discussed the two topics selected for Legislative Day. I also broadened some of the discussion to include the need to include Medicare Advantage Plans in the Medicare Audit Improvement Act. Most of the staff members that we met with were extremely interested in the apparent lack of regulation for the Medicare Advantage market with regard to claim audits and correct payment. I also made the offer to all 4 offices to use the Hawkeye Chapter as a resource for questions on how proposed regulations may affect the day-to-day operations of hospitals in Iowa.

As usual, this was a very productive meeting. I encourage all of you to contact the staff members above with any concerns you may have on upcoming legislation, such as the proposed MOON, which CMS is proposing be distributed to every Medicare and Medicare Advantage beneficiary that is in observation for more than 24 hours. Without the input of those of us that have to implement many of CMS' regulations, the legislature is left to rely upon CMS as the experts. And we can all see how that has worked for us in the past. ▲

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Website Update . . .

Written and Submitted By: Becky David

Are you using our local website on a regular basis? There is a wealth of information available but we can always improve; we have tried to incorporate ideas from our members and are always taking suggestions. Here are some of the things you will find at hawkeyeaaham.org.

- Membership info - the benefits of joining AAHAM. How to join the state chapter and the national chapter
- Link to the national site too
- Certification info
- Current and past newsletters
- Officer and Board member biographies
- List of prior officers and board members
- Board meeting minutes
- Upcoming events
- Sponsor info
- Contact Us link
- History of AAHAM

Hawkeye Chapter Meetings: these meetings are a valuable source for information and interaction with your peers. You can now register on-line and pay with a credit card!

A little info on meeting presentations: prior to the spring and fall chapter meetings our presenters send us their presentations and we post them. This is for member's only and is password protected. The password changes just prior to each meeting and is emailed to attendees of that meeting. Sorry, but if you don't attend you do not get access to the presentations. We want and need you at the meetings!

A Word about our Sponsors! These folks support our efforts. We cannot operate without their contributions. We have a quality group that are trusted providers of vital services. In many cases they have become our friends. Give them a look. You will find others in our group who are using their services and would be happy to recommend them.

What next? Is there any interest in a "Hot Topics" section where you could post the issues you are dealing with? We are always looking for topics for our chapter meetings and this would be a great source for meeting planning. What about a listserve? I'm brainstorming here.....help me out.

We represent! If you have any artwork or photographs that represent the great state of Iowa and you would be willing to share please send them to me. Our website represents our chapter to the national organization and we deserve to brag up Iowa! It is also a vital component of the Chapter Excellence review. Boy, would we love to win that award!

I have been at this for a few years now and I could use some help and inspiration. I don't actually do the techy stuff – we have a great website engineer who does the hard stuff. I just gather the info and ideas and pass them on. That being said, I need material. You can email me at bdavid@waverlyhealthcenter.org with your thoughts, ideas or creative material! I look forward to hearing from you. ▲

The Hospital Improvements for Payment (HIP) Act

Submitted By: Cristie Knutson

The implementation of the Affordable Care Act changed many of the processes regarding healthcare, creating a larger debate on healthcare systems and their efficiency. Through this debate, many issues have been uncovered with various aspects of Medicare, especially about payment. In May of 2014 the House Ways and Means Health Subcommittee Chairman Kevin Brady (R-TX-8) and Ranking Member Jim McDermott (D-WA-7) held a hearing to explore some of the current issues with Medicare. Particularly, this hearing covered “misaligned incentives between inpatient and outpatient hospital payments, use of auditors to recoup money improperly paid to hospitals, unintended consequences of using auditors to solve a payment issue,” the two-midnights policy, and the “Obama Administration’s decision to deny providers their appeal due process rights.” This hearing was the precursor to the creation of the Hospital Improvements for Payment (HIP) Act that was finalized on December 8, 2014.

Background

To understand the impact the HIP Act will have on these ongoing issues, further detail into the key issues of the Act, including the payment systems, the two-midnight policy, and the RAC program, is necessary. First, the Act aims to fix the issues between payment systems. There are currently two regulatory proposals used by the Centers for Medicare and Medicaid Services (CMS) for reimbursement—the inpatient prospective payment system (IPPS) and the outpatient prospective payment system (OPPS). Each of these systems reimburses in different ways, using different code systems that cannot be interchanged. Therefore, hospitals must know both coding systems and both payment systems in order to receive Medicare reimbursement. This system is inefficient for hospitals and leads to potential misleading incentives between programs.

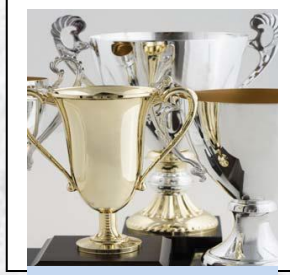
The HIP Act would correct many of these issues that exist with the current Medicare payment systems such as the issues between payment systems, the current definitions of a short stay, the problems associated with the two-midnights policy, and reform to the Recovery Audit Contractors (RAC) program. In addition, the HIP Act includes 19 different “Ways and Means Member Hospital Priorities” provisions that have been evaluated by committee staff.

Conclusion

The HIP Act is vital to tackle the many consequences that exist with the current healthcare systems in place. In order to provide care effectively, efficiently, and to ensure transparency for patients, the payment systems and stay definitions must be clear for the hospitals. Programs such as the two-midnight rule policy and the RAC program must be addressed before the issues created by them become larger. This is a complex problem that needs a comprehensive solution and the HIP Act is that solution.

Recommendation

AAHAM urges you to support Representative Kevin Brady’s (R-TX) bill *the Health Improvements for Payment Act*. Specifically, AAHAM urges you to co-sponsor this legislation and vote aye on this bill when it goes to the floor for a vote. ▲



Corporate Sponsors

The Iowa Hawkeye Chapter wishes to thank its Corporate Sponsors. Their generous financial contributions help ensure our chapter meets its goals and objectives, and allow us to provide educational programs, social functions, training programs for member certification, and the Hawkeye Highlights newsletter.

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| <u>Silver</u> | General Service Bureau, Inc. Professional Services Bureau / MARS, LLC AAMS Experian Health |
| <u>Bronze</u> | TruBridge - CPSI On-Line Imaging Xtend Healthcare |

Website Alert

The Iowa Hawkeye Chapter is excited to announce our website for members at www.hawkeyeaaham.org. The site includes:

Chapter officers and board members
Upcoming events-Calendar of events
Chapter Bylaws
Sponsor Information

Membership information
Link to the National AAHAM Website
Current and Past Newsletters
Photos from past meetings

Watch for more information to be added every month. Since the site is new, we are looking for any ideas for additional information from our members. Please contact board member Becky David at

BDavid@WaverlyHealthCenter.org with ideas. ▲

Hawkeye Chapter of AAHAM

BALANCE SHEET

Treasurers Report for Period
Ending: 04/30/16

ASSETS:

| | |
|----------------------------------|--------------------|
| Cash in Bank | \$16,519.84 |
| Certificate of Deposit #30063596 | \$6,089.77 |
| Certificate of Deposit #30063430 | \$3,229.58 |
| TOTAL ASSETS | \$25,839.19 |

LIABILITIES:

| | |
|----------|--------|
| Payables | \$0.00 |
|----------|--------|

EQUITY:

| | |
|-------------------------------------|--------------------|
| TOTAL LIABILITIES AND EQUITY | \$25,839.19 |
|-------------------------------------|--------------------|

OPERATING STATEMENT

REVENUES:

| | |
|---------------------------|--------------------|
| Corporate Sponsor Fees | \$ 3,329.10 |
| Technical Exams | \$ 2,328.90 |
| Registrations/Spring 2016 | --- |
| Registrations/Fall 2016 | --- |
| Donations | --- |
| TOTAL REVENUE | \$ 5,658.00 |

EXPENSES:

| | |
|--|--------------------|
| Travel | --- |
| Website | \$ 420.00 |
| Insurance Fees | --- |
| Spring Conference 2016 Speaker Fees | --- |
| Spring Conference 2016 Facility/Hospitality Fees | --- |
| Insurance Fees | --- |
| AAHAM National Legislative Day 2016 | \$ 269.00 |
| Fall Conference 2016 Speaker Fees | --- |
| Fall Conference 2016 Hotel Fees | --- |
| Fall Conference 2016 Hospitality | --- |
| Fall Conference 2016 | --- |
| AAHAM Presidents Meeting | \$1,628.49 |
| ANI Expenses | \$ 692.71 |
| TOTAL EXPENSES | \$ 1,381.71 |

NET INCOME (LOSS)

\$4,276.29

BEGINNING CASH BALANCE

\$12,243.55

ENDING CASH BALANCE

\$16,519.84

Respectfully,

Carrie Kuennen
Chapter Treasurer



AAHAM Board Minutes . . .

February 5, 2016
1:00 pm-2:30 pm

I. Roll Call:

Present: Cristie Knudsen, Rebecca Gough, Sarah Sumpter, Tara Spidle, Luke Gruber, Bobbie Jo Harrings, Becky David – quorum not present

Absent: Connie Dudding, Carrie Kuennen, Melissa Puck, Stephanie Hultman, Mike Dobbs

II. President's Report

a) Committees

- i. New Committees – we are adding a new committee this year, Chapter Excellence – Tara Spidle will be the chair.
- ii. Committee Roles – roles will remain the same as last year with same chairs. Feel free to engage other members in assisting with your committee to get more interest and exposure to our chapter.

b) President's Meeting Las Vegas – Cristie attended the meeting and felt it was very good. It covers a lot of information on the president's role, elections, etc.

III. Vice President Report

I. Spring meeting May 19-20, 2016

1. Topics – discussed numerous ideas for topics and speakers. Rebecca has made contact with someone from a group in Ames that deals with Human Trafficking (Network Against Human Trafficking or NAHT). Because we have 3 major state highways passing through Iowa there is a great deal of this type of activity and many times medical assistance is sought. This speaker will alert providers on what to watch for.
2. Medicaid – if the MCO's go live on March 1 as planned then we will ask the 3 MCO's to come and not plan on having IME attend. We would like UHC to cover both commercial and MCO. Rebecca will contact.
3. Payers – Medicare, Wellmark – schedule last so we can keep people around.
4. IHA – would like them to give us an update – Rebecca will contact.
5. Eide Bailey – talk about RHC changes and possibly something on chargemaster – need to target some things to our clinic audience to meet Chapter Excellence guidelines. – Bobbie Jo will contact.
6. Kevin Willis – MSP questionnaire – Rebecca will contact
7. Craneware – Steph Hultman works for them now; they would be another good source for info on chargemaster
- i. Brochure Deadline – the deadline for hotel room reservations is April 27th; we need to allow ample time.
- ii. 40th Anniversary – we reach our 40th anniversary as a chapter this spring. Cristie will check to see if someone from national will come to recognize this achievement. We are recognized on the National AAHAM website.

Continued on Page 14

- II. Fall meeting Sept. 22-23, 2016
 - i. Topics – if any of the spring speakers cannot be scheduled we will try to use them in the fall.
 - 1. Paul Miller from Miller/Wenhold would be a good speaker to give us a healthcare perspective on the presidential candidates
 - ii. Brochure Deadline – hotel deadline is August 31st.
 - iii. Rebecca is working towards retirement and may not be taking on the President’s role as planned. Be thinking about volunteering if you are interested. She will try to let us know in July so we can plan.

IV. Treasurer’s Report

Carrie was not present to give a report; our last report was from October 31st. Cash balance was \$12,243 and the value of our CD’s was \$9319.34 as of April 30, 2015.

- a) Reinstating Meeting Registration Fee – several years ago we decreased our meeting registration fee from \$130 to \$60 to encourage more people to attend. We have been losing money the last few years and are now to the point where we need to increase the fees back to our previous level.
- b) Attendance at Leg Day and ANI – the chapter has paid for extra people to attend Legislative Day and ANI to increase involvement. We discussed changing who we send to those listed below. A motion was made by Rebecca and seconded by Sarah. A quorum was not present so this will be submitted to the full group for a vote by email.
 - i. Legislative Day – President and Legislative Day
 - ii. ANI – President, President-Elect and one scholarship attendee
- c) ANI Scholarship – We will send one person on scholarship to ANI. We will make use of the one free registration we get from National and will pay \$300 toward airfare or hotel expenses. This was our documented procedure in the past and we will return to it. This is documented in the newsletter with the application form.

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V. Committees

- a) Certification-Sarah – 78 people are signed up for the next testing period. There is a question as to whether we need to track hours for Chapter Excellence. Tara will confirm this.
- b) Membership-Steph – a list of current members and those who have not renewed was sent out; please see if there is anyone you know and reach out to them to nudge them to renew.
- c) Hawkeye Highlights-Steph/Laurie – Laurie emailed that she would like reports and articles by Feb. 23rd for the spring issue.
- d) Legislative-Connie/Mike – no report given.
- e) Corporate Sponsors-Melissa – Having difficulty getting some previous sponsors to renew; Melissa sent a list out in early February; if anyone is a customer of these companies please reach out to them and encourage continued sponsorship.
- f) Hospitality-Bobbie Jo – planning for Spring meeting
- g) Website-Becky – will put the Scholarship info in a more prominent place on the website. Board minutes and treasurer’s reports and other items for the website need to be sent to Becky in document form to upload to the website on a regular basis.
- h) Registration-Connie – no report
- i) Audit- we will complete the audit at the fall board meeting and write a brief report at that time.

VI. New Business – None

VII. Old Business – None

VIII. Adjourn ▲

Respectfully,

Becky David



Mark Your Calendars

Fall 2016 AAHAM Meeting

September 15-16, 2016

Hilton Garden Inn
Des Moines / Johnston, IA



Certification Passed Exams – CRCS-I, P and CPAM

Submitted By: Sarah Sumpter, CRCS-I/P, CRCR

Congratulations to the following people on their recent certification testing! These folks were successful in obtaining their CRCS-I Certification. The exams were taken this past March - Congratulations on a job well done!! ▲

| Passed CRCS-I Exam in March | | Passed CRCS-P Exam in March | |
|-----------------------------|-------------------------|-----------------------------|-------------------------|
| Candice Cropp | Avadyne Health | Taylor Burke | Avadyne Health |
| Stephanie Fant | Avadyne Health | Whitney Cowie | Avadyne Health |
| Verma Gordon | Avadyne Health | Sara Lloyd | Avadyne Health |
| Angel King | Avadyne Health | Christine Miller | Avadyne Health |
| Anna Morales | Avadyne Health | Timothy Polk | Avadyne Health |
| Melanie Sayre | Avadyne Health | Elizabeth Robbins | Avadyne Health |
| Bridget Sheeder | Avadyne Health | Tarra Snyder | Avadyne Health |
| Christine Zunkel | Avadyne Health | Tiffany Steiner | Avadyne Health |
| Christine Chartier | UnityPoint Health - DMS | Paula Vargas | Avadyne Health |
| Michele Davis | UnityPoint Health - DMS | Christine Warfield | Avadyne Health |
| Mary DeGarcia | UnityPoint Health - DMS | Laura Maresch | UnityPoint Health - DMS |
| Melissa Eygabroad | UnityPoint Health - DMS | Brie Rogers | UnityPoint Health - DMS |
| Marya Fridley | UnityPoint Health - DMS | | |
| Christina Galow | UnityPoint Health - DMS | | |
| Amy Innis | UnityPoint Health - DMS | | |
| Juli Kohl | UnityPoint Health - DMS | | |
| Kelly Marshall | UnityPoint Health - DMS | | |
| Erin Martin | UnityPoint Health - DMS | | |
| Brenda McFarden | UnityPoint Health - DMS | | |
| Janet Mills-Cavin | UnityPoint Health - DMS | | |
| Krystal Morgan | UnityPoint Health - DMS | | |
| Roxanne Ragsdale | UnityPoint Health - DMS | | |
| Ana Rincon | UnityPoint Health - DMS | | |
| Jamie Six | UnityPoint Health - DMS | | |
| Jennifer Van Etten | UnityPoint Health - DMS | | |

Certification Schedule

CRCS-I and CRCS-P

July 11-22, 2016
July 2016 Exam Period

August 15, 2016
Registration deadline for November 2016 Exam Period

November 7-18, 2016
November 2016 Exam Period

Recertification Process Updates

Submitted By: Sarah Sumpter, CRCS-I/P, CRCR

As many may already know, one way to retain your certification(s) is by accruing continuing education units (CEUs) and maintaining a National AAHAM membership. Recently the requirements for this option have been updated. The original requirements stated that one had to join AAHAM at a national level the same year as earning certification. The new requirements allow one to join AAHAM at any point in the certification period. However, CEUs are only eligible towards recertification from the time one joined AAHAM. Any CEUs earned before joining AAHAM are not counted toward the total CEUs earned. Membership to AAHAM is a valuable investment and we would encourage members to join as soon as possible so that adequate time remains to earn CEUs before certification expires.

CRCS certified individuals are required to earn 30 CEUs (15 of those must come from AAHAM sponsored events). CCT certified individuals are required to earn 20 CEUs (10 of those must come from AAHAM sponsored events). CRCE certified individuals are required to earn 40 CEUs (20 of those must come from AAHAM sponsored events). CRCP and CRIP certified individuals are required to earn 30 CEUs (15 of those must come from AAHAM sponsored events).

Members can earn AAHAM CEUs by attending national and chapter meetings and functions, writing articles, participating in webinars, volunteering and various other methods. Be sure to use the recommended official CEU form and submit to the provided address for the National office. Be sure to check out www.aaham.org under the recertification tab for additional information. ▲



Don't Forget AAHAM!

If you've recently had a change to your personal contact information, please let AAHAM know. If we aren't able to contact you, we can't keep you informed of all the great benefits AAHAM has to offer. So please, keep us in mind as your life changes and let us know how to reach you.

To update your AAHAM Records please contact Stephanie Hultman, Membership Chair by calling 319-240-5306, or by emailing her at sjhultman@mediacombb.net. ▲