

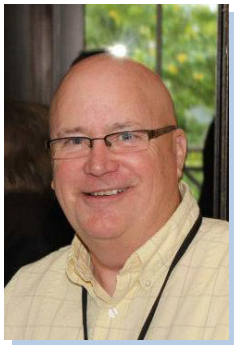
Hawkeye Highlights

Photo By: Steph Hultman

Iowa AAHAM Chapter

Summer 2013

Message from the President.....



This has been some kind of spring. My heart goes out to all those that have been affected by the tornados and floods.

Legislative Day was March 3rd and 4th this year. We had 5 people from Iowa attend this year. We talked about the TCPA (Telephone Consumer Protection Act) and how not being able to call cell phones on a dialer affects the healthcare industry.

This is election year so please think about serving your organization by running for a board position. We need good people to keep this organization headed in the right direction.

We had a good turnout for the May meeting. We want to keep the attendance high and hopefully increase it even more. Our September meeting will be on Thursday the 19th and Friday the 20th.

Next year our meetings will be May 15th and 16th and September 18th and 19th please get these dates on your calendar.

The 2013 ANI will be October 16-18, 2013 at the Sheraton New Orleans in New Orleans, Louisiana. The ANI offers some of the best educational sessions you can attend. Let's get as many members as we can to attend this great meeting.

I hope to see you all at the September meeting and enjoy your summer!

Respectfully,

Luke Gruber

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 Denison, IA 51442
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 Email: mpuck@ccmhia.com

For membership information, or to submit changes of address, contact:

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Hawkeye Chapter

Officers - Board Members - Committee Chairs

Luke Gruber	<i>President</i>
Cristie Knudsen	<i>Vice President / Program Chair</i>
Connie Dudding	<i>Secretary / Registration</i>
Carrie Kuennen	<i>Treasurer / Nominating Chair</i>
Tara Spidle	<i>Chairperson of the Board/ Audit Chair</i>
Rebecca Gough	<i>Board Member / Certification Chair</i>
Marcia Taylor	<i>Board Member / Hawkeye Website</i>
Stephanie Hultman	<i>Board Member /Newsletter/ Membership Chair</i>
Melissa Puck	<i>Board Member Corporate Sponsorship Chair</i>
Mike Dobbs	<i>Legislative Chair</i>
Sara McClure	<i>Board Member / Hospitality Chair</i>
Laurie Gaffney	<i>Newsletter Editor</i>

HAWKEYE HIGHLIGHTS EDITORIAL POLICY & OBJECTIVES

The **HAWKEYE HIGHLIGHTS** newsletter is published four times annually by the AAHAM IOWA CHAPTER to update the membership regarding chapter and national activities as well as to provide information useful to health care administrative professionals. Opinions expressed in articles or features are those of the author(s) and do not necessarily reflect the views of the Iowa Chapter. AAHAM, the NATIONAL AAHAM organization or the editor. Reproduction and/or use of the format or content of this publication without the expressed permission of the author(s) or the editor are prohibited. © Copyright 2013.

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Troy.Medina@wakeassoc.com

Henry County Health Center ~ 2013 MAP Winner

Submitted by: Stephanie Hultman, CHFP



Sara McClure, CPAT, CCAT

On June 18 at HFMA's 2013 Annual National Institute in Orlando, Florida. Henry County Health Center (HCHC) in Mt. Pleasant, IA was awarded the 2013 Healthcare Financial Management Association's (HFMA) MAP Award for High Performance in Revenue Cycle. As a national award winner, HCHC has met or exceeded stringent evaluation criteria addressing critical performance factors such as revenue cycle processes, financial performance, innovation, adoption of **PATIENT FRIENDLY BILLING®** principles, and patient satisfaction.

Only nine other organizations achieved this designation this year, which recognizes healthcare organizations that demonstrate excellence across all the MAP Key indicators of revenue cycle performance. Winners must show innovation and effective revenue cycle practices that deliver sustainable financial performance.

"The entire hospital as an organization is responsible for winning this prestigious award, and it is due in large part to our improvement in patient satisfaction scores and process improvement that our organization has made over the last two years. I would like to express my sincere appreciation to our associates and medical staff for their continued dedication and commitment to providing the highest quality healthcare to our patients, as well as making HCHC a leader in the healthcare industry," said HCHC Chief Financial Officer Dave Muhs.

Joseph J. Fifer, FHFMA, CPA, HFMA President and CEO, said, "In light of the significant changes taking place in the healthcare industry, achieving revenue cycle excellence has never been more important than it is today. Henry County Health Center is one of only ten hospitals to receive HFMA's MAP Award for High Performance in Revenue Cycle this year. I congratulate you on your outstanding performance, and thank you for sharing your knowledge for the benefit of the patients and communities we serve. Winners of the MAP Award for High Performance demonstrate leading revenue cycle practices that set the bar for the industry and enable better patient experience."

Winners of the 2013 MAP Award for High Performance include four hospital systems and six individual hospitals. The winning hospital systems include Baylor Health Care System, Texas Health Resources, Ohio Health, Spectrum Health System. Winning individual hospitals include Saint Francis Hospital, Geisinger Medical Center, Hoag Memorial Hospital Presbyterian, Centra, Baptist Hospital of Miami and Henry County Health Center.

This is the second time that HCHC has been selected for an HFMA Award. In 2009, HCHC was recognized in HFMA's Patient Friendly Billing Project and received the High Performance in Revenue Cycle Award. The award was based on a review of over 5,000 hospitals, and HCHC was identified as an organization with positive revenue cycle outcomes. Of the 14 hospitals recognized, HCHC was the only Iowa Hospital and the only Critical Access Hospital (CAH) in the nation.

Based on the Patient Friendly Billing Project from 2009, HFMA launched the MAP Award in 2010. MAP is a comprehensive strategy that allows organizations to:

- Measure revenue cycle performance using industry-standard MAP keys
- Apply evidence-based strategies for improvement
- Perform to the highest standards to improve financial results in patient satisfaction

Continued on Page 4 . . .

About HFMA's MAP Award for High Performance in Revenue Cycle

HFMA's MAP Award for High Performance in Revenue Cycle recognizes healthcare organizations that demonstrate excellence across all the MAP Key indicators of revenue cycle performance. Winners show innovative and effective revenue cycle practices that deliver sustainable financial performance. Criteria for the award are based on HFMA's MAP Keys – revenue cycle key performance indicators. The link explaining the MAP process and awards is www.hfma.org/Templates/Magazine.aspx?id=13841. ■



Corporate Sponsors ~ Thank You

The Iowa Hawkeye Chapter wishes to thank its Corporate Sponsors. Their generous financial contributions help ensure our chapter meets its goals and objectives, and allow us to provide educational programs, social functions, training programs for member certification, and the Hawkeye Highlights newsletter.

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Silver

AAMS
The Data Systems Group
General Service Bureau, Inc.
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Bronze

CPSI - TrueBridge

Spring Meeting in a Snap Shot

Submitted by: Tara Spidle

As a reminder to what you learned (or a teaser to what you missed), the Spring AAHAM meeting was well attended. We opened on Thursday morning with Day Egusquiza's presentation on RAC and ICD-10. Day put a lot of emphasis on pre-payment reviews, as these are becoming more prominent than RAC. Please do not think audits will go away when CMS recovered more than \$75 million in 2010. Expect activity from commercial payers as well. A recent poll conducted during one of Day's audio conferences showed 51% of providers experiencing audits from commercial payers.

Day's suggested readings at the Spring meeting were *Lean In* by Sheryl Sandberg and *Language Intelligence* by Joseph Romm. If memory serves me correctly, the latter was intended to help us survive ICD-10 and changing/improving our doctor's communication. Day stated we need to have ICD-10 committees in place and have plans to train our doctor's on the effect of ICD-10. She suggested having "lunch and learn" sessions with the doctors and getting them on board now.

Day reminded us we need to test our claims billing software systems. We need to be aware of how to bill past the effective date. Will claims have to be updated to ICD-10? Day's message was certainly one of urgency and we should not expect a delay on ICD-10. Folks have to start making plans for implementation now. Be prepared. There is a wealth of information in Day's slide presentations. Please take the time to go back and review each of them.



Day Egusquiza



Paul Miller

Paul Miller, CEO of Miller Wenhold Capitol Strategies, LLC, presented following lunch. Paul opened with "Throw out all the preconceived notions you have about government and how it is 'supposed' to work. In reality, it works nothing like what you learned in school or read about in books." Paul shared many insightful statistics from the 2012 Presidential Election and informed us there were only 1272 days until the 2016 Presidential Elections. He discussed the expected outcome of the Sequestration. The 2014 budget is very similar to the 2013 budget but balances in 10 years rather than 20. It includes \$1 trillion in tax increases. It cuts \$275 billion in health care spending. Paul talked about the PPACA timeline over the next 3 years and what to expect. PPACA is here to stay.

Dorsey & Whitney attorneys, Alissa Smith and Sarah Mick presented on the many changes in the HIPAA final rules that became effective March 26, 2013. In summary, there are changes to the privacy rule, security rule, enforcement rule and breach notification rule. Business Associate Agreements need to have updated language in regards to breach notifications which extends civil and criminal liability to BAs that cause a breach. Imposed fines can be as high as \$1.5 million per year. Privacy Notices need to be updated to include multiple

... Continued on Page 6

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... Continued from Page 5

new items such as opt out of fundraising, breach notification, genetic testing information release, and the right to restrict release of information. Security policies and procedures need to be updated, implemented and enforced. Staff training must be current. Providers must have documentation to demonstrate appropriate controls exist in order to be successful if audited.

Paige Petitt and Lauren Lukaszewski presented for United Healthcare. They asked that everyone make sure they are signed up for the bi-monthly Network Bulletin which can be done at www.UnitedHealthcareOnline-emailnews.com. Effective July 1, 2013, a clinical coverage review will be conducted to determine if the service is medically necessary for many radiology and cardiology procedures. You must complete the prior authorization process even if you practice in a state in which these programs have not currently been implemented. Paige also discussed TRICARE coverage. More information on referrals and authorizations can be found at www.uchmilitarywest.com.

Luke Speltz, Wellmark, gave updates on Pre-Service Review. He made the request that providers do their best to utilize all on-line resources before calling into customer service. Luke took a lot of heat regarding the backlog in provider enrollment. He stated Wellmark has approved overtime and is placing more representatives in the enrollment area. Currently applications are processing in 120-160 days. Their goal is to get down to 90 days. Luke did remarkably well maintaining his composure and seemed quite pleased to announce that he was moving to another position within Wellmark and this would be his last AAHAM meeting. He has had a very tough job with all the changes rolled out by Wellmark over the past few months...with the most painful being EAPGs. AAHAM members have been very grateful for the time Luke has given to us.

Friday closed with an IHA update from Shannon Strickler which centered a great deal on the Governor's undecided plan for Medicaid expansion. Shannon also announced she would be taking another position as the CEO of LeadingAge Iowa in West Des Moines. This was her last AAHAM meeting as well. We have appreciated her updates and commitment to our group over the past several years. Bryan Dempsy visited us from Iowa Medicaid to discuss some of the challenges at IME with their upcoming information systems upgrade. Jan Ervin presented for WPS. Jan spent a great deal of time discussing G-codes for therapy services. We also had 8 vendors who were stationed in the foyer and supplied some give-aways as well as great information about their services.

Thank you to The Hauge Group for sponsorship of our Thursday Night Hospitality, PSB and MARS for sponsoring the hot breakfast on Friday Morning and to all who took the time to attend the Spring meeting!! ■

Save The Date ...

AAHAM Hawkeye Chapter Fall Conference

September 19th and 20th, 2013

It seems like we just had an AAHAM meeting and already we're talking about September. Our fall meeting will be here before you know it. While we are still lining up some speakers, you can look forward to our regular panel of payers on Friday, September 20th. On Thursday, we will have Veronica Modricker discussing accident, liability and worker compensation claims. We will also find out which of us are survivors (trust me; I am currently living a system conversion, so survival is questionable at this point!). Other interesting speakers will be added shortly. And remember, if you have a topic that you would really like to see presented, contact Cristie Knudsen at 712-563-5303 or knudsenc@acmhosp.org and we'll look into it. See you in September!

Meet Our Hawkeye Chapter AAHAM Leadership

Submitted By: Steph Hultman, CPAT, CCAT



President: Luke Gruber

Luke Gruber has been in the credit services industry for 30 years. He is currently part owner of AAMS , an accounts receivable and technology company. He is a Certified Healthcare Financial Professional (CHFP) through HFMA and a Master Credit Executive (MCE) through American Collectors Association. He is a past president (two terms) and current treasurer of the Iowa Collectors Association, and a current member of Healthcare Financial Management Association (HFMA). In addition, Luke also serves on ACA's Interstate Collections Committee.



Vice-President: Cristie Knudsen

Cristie Knudsen has been Business Office Manager at Audubon County Memorial Hospital since 1995, where she responsible for admitting, accounts receivable, and the switchboard. Prior to working at the hospital, she worked for Wellmark Blue Cross and Blue Shield for seven years. Cristie has her Bachelor of Liberal Studies from the University of Iowa and her MBA from Iowa State University. She has been married to Paul for 8 years and together they have 5 children and 6 1/2 grandchildren (one is due in August). In her spare time, she enjoys reading, quilting, listening to music, and crossword puzzles. Her favorite color is red and she likes even numbers. She enjoys visiting with people and is a closet fan of "Big Brother". Her favorite TV station is channel 8 (because she just doesn't like trying to remember what channel everything else is on) and her iPod currently has 9,487 songs on it. She dislikes eating from a square plate, due to difficulty in organizing the food in a visually-balanced fashion. (Actually, her life is pretty boring, so she had to find some filler so her bio wouldn't be too skimpy.



Secretary: Connie Dudding

Connie Dudding, Business Office Director, has been employed with Mary Greeley Medical Center, Ames, IA since 1979. Connie began her medical center career as a billing representative which included switchboard operator and admission clerk. She continued her career by actively learning all functions within the business office. Connie moved into a Leadership role as Supervisor and held that position for 18 years. In October 2010, she was promoted to Business Office Director and oversees the patient access, switchboard, collections, cashier and billing departments. Management is very rewarding and always challenging. Healthcare is constantly changing. With the implementation of the EHR system in July 2010, which was quite successful and now working actively on the ICD10 implementation, Connie knows there is always another project to keep the challenges plentiful.

Being a member of AAHAM is very rewarding and being an active board member for 4 years as treasurer and now as secretary, brings new relationships. It is an honor to be part of bringing education to our meetings for our members. It is a great experience to be part of such wonderful organization.

Continued on Page 8. . .

Chairperson of the Board: Tara Spidle



Tara Spidle has been employed at Decatur County Hospital for 15 years. She assumed the position of CFO in December 2010. She manages purchasing, medical records, business office and accounting. Her current AR days are in the mid 40s. She has worked diligently to cross train staff and reduced her staff by 3¼ FTEs over the past 15 years. Tara received her CPAT certification in May 2007. She completed her Bachelors of Science in Business Management in December 2010. She has 21 years of hospital revenue cycle experience. Tara has served on the AAHAM Board for five years as hospitality chair, corporate sponsor chair, programming chair and most recently as chapter president. She serves on the National AAHAM communications committee. Tara was the recipient of the National AAHAM Scholarship in 2008. She has had the opportunity to attend many National AAHAM events such as ANI and Legislative Days.

In her spare time, she and her family spend most of their time outdoors camping, boating, attending junior high and youth rodeos, and watching her kids participate in many sporting activities. She has also served on the Leon Youth Rodeo committee for the past eight years. Tara and her husband live in rural Leon, Iowa with their two boys ages 12 and 15.

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Website Alert

The Iowa Hawkeye Chapter is excited to announce our website for members at www.hawkeyeaaham.org. The site includes:

Chapter officers and board members
Upcoming events-Calendar of events
Chapter Bylaws
Sponsor Information

Membership information
Link to the National AAHAM Website
Current and Past Newsletters
Photos from past meetings

Watch for more information to be added every month. Since the site is new, we are looking for any ideas for additional information from our members. Please contact board member Marcia Taylor at mktaylor@hawkeyeaaham.org with ideas.

Hawkeye Chapter of AAHAM

Submitted by: Carrie Kuennen and Connie Dudding

BALANCE SHEET

Treasurer's Report for Period Ending: 04/30/2013

ASSETS:

Cash in Bank	\$31,146.85
Certificate of Deposit #30063596	\$6,064.97
Certificate of Deposit #30063430	\$3,220.98
TOTAL ASSETS	\$40,432.80

LIABILITIES:

Payables	\$0.00
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EQUITY:

TOTAL LIABILITIES AND EQUITY	\$35,576.08
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OPERATING STATEMENT

REVENUES:

Corporate Sponsors	\$10,465.00
Technical Exams	\$1,790.00
Registrations/Vendor Fair 2012 Spring	\$9,480.00
Registrations/Vendor Fair 2012 Fall	\$9,099.92
Registrations/Vendor Fair 2013 Spring	\$145.00
Donations	\$255.00
Bank of America Credit	\$.01
Other Revenue	\$46.00
Corporate Sponsors Fees	\$5,480.00
TOTAL REVENUE	\$36,760.93

EXPENSES:

Travel	\$5,389.84
Web Design	\$1,414.40
Insurance Fees	\$850.00
Spring Conference 2012 Speaker Fees	\$2,413.95
Spring Conference 2012 Facility/Hospitality Fees	\$4,540.04
Miscellaneous	\$1,459.98
Charity Efforts	\$1,020.00
Fall Conference 2012 Speaker Fees	\$1,997.50
Fall Conference 2012 Hotel Fees	\$3,751.73
Fall Conference 2012 Hospitality Fees	\$203.48
Fall Conference	\$105.28
ANI Expenses 2012	\$2,406.19
AAHAM National Legislative Day Registration	\$1,257.10
TOTAL EXPENSES	\$26,809.49

NET INCOME (LOSS)	\$9,951.44
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BEGINNING CASH BALANCE	\$21,195.41
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ENDING CASH BALANCE	\$31,146.85
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Hawkeye AAHAM Chapter Scholarship Program

Eligibility:

- ✗ Local Hawkeye Chapter member for at least 1 year;
- ✗ If not a National member, recipient will be responsible for national dues;
- ✗ The President & Chair of the Board are ineligible;
- ✗ Points are accumulated for the 12 month period beginning July 1 and ending the following June 30.

1 Point	2 Points	3 Points
<ul style="list-style-type: none"> ✗ Every article referred & published in Hawkeye Highlights ✗ Every new member referred 	<ul style="list-style-type: none"> ✗ Every article authored & published in Hawkeye Highlights ✗ Membership on a committee of the board 	<ul style="list-style-type: none"> ✗ Every AAHAM sponsored meeting attended

Name: _____ AAHAM ID # _____

Address: _____

E-Mail: _____ Telephone: _____

Signature: _____ Date: _____

Date	Activity	Points	Verification*

** To be completed by the AAHAM Board*

Please submit completed application by August 1st to:

✗ Stephanie Hultman - sjhultman@msn.com



Article Submitted by: Stephanie Hultman

2013 ANNUAL NATIONAL INSTITUTE (ANI) SCHOLARSHIPS AVAILABLE

The 2013 ANI will be October 16-18, 2013 at the Sheraton New Orleans in New Orleans, Louisiana.

Put the date and location in your Outlook Calendar now! The Hawkeye Chapter of AAHAM is sponsoring **2 scholarships** to the Annual National Institute (ANI), to be held at the Sheraton New Orleans in New Orleans, Louisiana. The scholarships will cover registration, plus \$300 towards travel/hotel expenses. The scholarships will be awarded based on points earned between January 1st and June 30th. Members can earn points in a variety of ways:

- 1 Point earned:** Every article referred to and published in the Hawkeye Highlights
Every new member referred (as documented by National)
- 2 Points earned:** Every article authored and published in the Hawkeye Highlights (not including required committee reports)
Membership on a committee of the board, as verified by the committee chair
- 3 Points earned:** Every meeting attended (e.g. Spring Meeting, Fall Meeting, educational meetings sponsored or cosponsored by the Hawkeye chapter).

Points will be tabulated for members that apply and in the event of a tie; a random drawing will be held. Winners will be selected around August 1st and will be notified by August 15th. The Board is excited to be able to offer this opportunity to members. The location, Sheraton New Orleans is located on the Gulf of Mexico with Bourbon Street and the French Quarter just a short walk away. The ANI always offers informative, timely educational sessions. And the networking opportunities are limitless. So, start reading those industry magazines and refer those articles. Or, get out your pen and author an article on the topic nearest and dearest to your heart. Better yet, attend the Fall Conference in September and you may be already on your way to New Orleans!! ■



.... This could be you in 2013!!!

Hawkeye AAHAM Board Minutes

AAHAM January 2013 Board Meeting

Roll Call: Attending: Cristie, Luke, Connie, Sara, Melissa, Marcia, Tara, Stephanie, Lisa, Rebecca

I. President's Report

Committees. Luke's report--assigned a committee to every board member and officer. Everyone will report back by the end of February to let Luke know who is on the committees, and who is chairing if so desired. Luke will send out names of attendees that stated they would like to be on a committee. Get a hold of people that were on the committee before to help get you started with a committee. Up to the board member how many are on the committee. Hope is that we will get more people involved and interested in running for positions in the future. Steph asking if anyone is interested in the Newsletter--Laurie is still interested in helping with this. Ask board members who we are thinking of asking so we do not ask the same people for several committees.

II. President's Meeting New Orleans

Meeting consisted of breaking up into smaller groups for discussion topics. Legislative days are April 3, 4 and 5th. Luke, Tara and Cristie will be attending. October is annual institute in New Orleans. October 16, 17 and 18th. Our chapter sends the President and National gives a free registration. One discussion at the Presidents meeting pertained to there were two chapters where the Treasurer has taken the money. There were no audits being done and the people had been in the position for a long time. The person that does the auditing of the books now will be required to officially record this.

III. Vice President

Spring meeting May 16th-17th, 2013--Board meeting is Wednesday night.

Day will be presenting during the morning of the 16th. Cristie will find out what Mike has asked Day to present so we do not double up with what Paul is presenting. Paul will present in the afternoon on the 16th. IHA will be asked to come on the 17th. We will ask IHA to discuss the Medicaid expansion. Cristie has contacted HC Pro for self-administered drugs and therapy G codes.

Insurance companies that we generally have present: VA, Wellmark, Medicaid, UHC, Medicare.

Fall meeting Sept 19th-20th, 2013.

Suggestions are:

John wanted to do Survivor program, which is team building. This would be a 2 hr. If we did this we may need Roundtables and this takes up a lot of room. Tara will contact John. Looking at other topics.

IV. Treasurer's Report

\$26,290.13 in bank account. Lisa closed out 1st National yesterday. Electronic format was sent out to everyone. New Bank is American Trust in West Des Moines. Sara motioned for approval, Connie 2nd.

V. Committee Reports

Remember to send Luke your committee info by the end of February containing who is on committee and what thoughts are for enhancing the program.

➤ Certification

Rebecca is in charge of this committee. 16 people taking CPAT, CCAT.

Do we need more advertising? Dawn and Donita for assistance.

Continued on Page 13 . . .

- **Membership**
Steph is in charge of this committee. Charlie Cole for committee member. Luke will let National know to start emailing Steph for membership
- **Hawkeye Highlights**
Steph will contact Laurie to see if she is still interested in organizing this information.
- **Legislative**
Luke-Mike will do this. Will get us set up for proclamation signing again this year.
- **Corporate Sponsors**
Melissa-Shari Mitchell will be contacted. Shari had a lot of calls concerning coming in during Fall for vendor fair. If we have enough vendors we can do both meetings. There are some vendors interested in supporting hospitality or breaks, lunch or anything else. We should have them sign up for Spring and Fall ahead of time. We can have 6-8 in the foyer area. \$100.00 is the sponsor amount. Encourage vendors to give prizes out.
Current levels and fees:

- Platinum (\$750.00 sponsorship)	\$145.00
- Gold (\$500.00 sponsorship)	\$155.00
- Silver (\$350.00 sponsorship)	\$165.00
- Bronze (\$200.00 sponsorship)	\$175.00
- No Sponsorship	\$250.00
- **Hospitality**
Sara-Lynn Wright has always been ok with helping. Sara asked for suggestions on different food or drinks
- **Website**
Marcia still need to update with new info. Lisa stated that our website vendor is running behind. Vera can assist with this if needed. Marcia will give her a call. Another possibility is Julie R.
- **Registration**
Connie will ask some vendors to assist with sitting at the table during the meeting.

VI. New Business
None

VII. Old Business
Membership Fee for our State chapter. Still pursuing? National dues are due by December 31st. There are only 6 states that do not charge a State membership Fee. If not paid in full, National would let them know that paid were not complete. If we brought this on board, then maybe we could send more people to meetings. Vendors can sign up for more states if we do not have the state fee. We can bring this topic up at the Spring meeting for input from our members. If we can keep attendance up for our meetings then we shouldn't have to do a state fee. If we can get plenty of people to the meetings then this can also drive down the meeting fees.

HFMA planning a group meeting in the future. Steph stated they will be holding a region 8 meeting and Day will be presenting ICD10, MIC, RAC.

Tara suggested we do a newsletter article about signing up and supporting the IHA programs.

Rebecca made the motion to approve the minutes from the Fall board meeting-Lisa 2nd,

VIII. Adjournment

Marcia made the motion to adjourn the meeting, Cristie 2nd at 11:40. ■



Respectfully,
Connie Dudding
Secretary



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Certification Passed Exams – CPAT, CCAT, and CPAM

Submitted By: Rebecca Gough, CPAM

Congratulations to the following people on their recent certification testing! These folks were successful in obtaining their CPAT and CCAT Certifications. The exams were taken this past May - Congratulations on a job well done!! A special Congratulations goes out to Becky David and her passed CPAM in April.

Passed CPAT Exam in May		Passed CCAT Exam in May	
Lisa Beck	Avadyne Health	Paul Clinton	Avadyne Health
Holly Brown	Genesis Health System	Carmella Mascaro	Avadyne Health
Nichole Gilge	Avadyne Health	Linda McLean	Avadyne Health
Kathy Goforth	Avadyne Health	Timothy Polk	Avadyne Health
Laurie Gotsch	Henry County Health Center	LaVonne Seaton	Avadyne Health
Ashley Gritters	Van Diest Medical Center	Kellie Vroegh	Mahaska Health Partnership
Kelly Klossing	Henry County Health Center		
Pamela Moore	Mary Greeley Medical Center		
Christi Sammons	Henry County Health Center		
Debra Sammons	Henry County Health Center		
Tiffany Steiner	Avadyne Health		
Kira Thye	Avadyne Health		
Dawn Zaiser	Henry County Health Center		
Passed CPAM In April			
Becky David Waverly Health Center			



Save the Date

2nd Annual HFMA Payor Panel

November 21, 2013

Mercy Medical Center – Cedar Rapids

The official brochure will be coming soon. Our goal is to have two sessions each year. The second will be on the Central/Western section of the state in the spring.

This will be an all-day session very similar to the IMGMA Payor Panel event.



Don't Forget AAHAM!

If you've recently had a change to your personal contact information, please let AAHAM know. If we aren't able to contact you, we can't keep you informed of all the great benefits AAHAM has to offer. So please, keep us in mind as your life changes and let us know how to reach you.

To update your AAHAM Records please contact Stephanie Hultman, Membership Chair by calling 319-240-5306, or by emailing her at sjhultman@msn.com.