

Hawkeye Highlights

Iowa AAHAM Chapter

Spring 2015

Volume 7, Issue 2

Photo By: Bobbie Jo Harrings

Message from the President.....

Happy Spring! “The Times They Are a-Changin’” pretty much sums up the healthcare environment right now. So many things drive this home. A contingent of Hawkeye AAHAM members recently returned from Washington, D.C., where we went to discuss the Telephone Consumer Protection Act (TCPA), an act originally written way back in the day when mobile phones were called mobile phones and were used by a small percentage of the population. Today, we live in a world where it is more common to find households with no landline (a term that didn’t exist in everyday language in 1990) than household with a landline. And no longer do you have one telephone number for a household, but each member has their own number. People have become more connected while at the same time harder to reach due to restrictions placed by regulations that haven’t kept up with technology. If you haven’t joined the discussions with our representatives on this topic, I urge you to start. If you have any questions, contact myself or Luke; we’d be happy to fill you in.

I also had the quick changing environment brought home when I recently attended meetings presented by Wisconsin Physicians Service (WPS). At the start of each meeting, the presenters said “the content of this presentation was current as of the yesterday when I left the office.” Now, we chuckled, but it was a legitimate warning. Medicare, their contractors, and the provider community spend a lot of time doing the old “hurry up and wait”. Right now, we are waiting to find out of certain provisions of the Medicare program that expired April 1st will be extended (retroactively, of course). So I guess I also need to add the caveat that the subject of this President’s Letter is current as of the time I am writing it!

So, what’s a person to do when change is constant, in all areas of our work life? One of the best coping mechanisms I know of is to remember that you’re not in this alone. The support provided by AAHAM is instrumental in helping me stay current with what is going on in healthcare, whether it is through the e-mails from National, the twice-yearly meetings held by the Hawkeye chapter, the webinars we have been co-sponsoring with HFMA or networking with fellow members one-on-one. On a daily basis, I use one or more of these to help in decisions I need to make in my daily work life or I talk to someone else seeking support.

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Hawkeye Chapter

Officers - Board Members - Committee Chairs

Cristie Knudsen	<i>President</i>
Rebecca Gough	<i>Vice President / Program Chair</i>
Connie Dudding	<i>Secretary / Registration</i>
Carrie Kuennen	<i>Treasurer / Nominating Chair</i>
Luke Gruber	<i>Chairperson of the Board</i>
Becky David	<i>Board Member / Website Chair</i>
Bobbie Jo Harrings	<i>Board Member</i>
Stephanie Hultman	<i>Board Member / Newsletter / Membership Chair</i>
Melissa Puck	<i>Board Member / Corporate Sponsorship Chair</i>
Cristie Knudsen	<i>Legislative Chair</i>
Sarah Sumpter	<i>Certification Chair</i>
Laurie Gaffney	<i>Newsletter Editor</i>

HAWKEYE HIGHLIGHTS EDITORIAL POLICY & OBJECTIVES

The HAWKEYE HIGHLIGHTS newsletter is published four times annually by the AAHAM IOWA CHAPTER to update the membership regarding chapter and national activities as well as to provide information useful to health care administrative professionals. Opinions expressed in articles or features are those of the author(s) and do not necessarily reflect the views of the Iowa Chapter. AAHAM, the NATIONAL AAHAM organization or the editor. Reproduction and/or use of the format or content of this publication without the expressed permission of the author(s) or the editor are prohibited. © Copyright 2013. ▲

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It Pays to be Different!

Meet Our 2015-2016 Hawkeye Chapter AAHAM Leadership

Submitted By: Steph Hultman, CPAT, CCAT

President: *Cristie Knudsen*



Cristie Knudsen has been the Business Office Manager at Audubon County Memorial Hospital since 1995. She received her Bachelor's from University of Iowa in 1987 and graduated with her MBA from Iowa State University in 1995. Prior to joining ACMH, she worked in the insurance industry, including 8 years at Blue Cross Blue Shield of Iowa (back when it was known as IASD Health Services Corp). She lives in Exira, on the acreage where she grew up, with her husband Paul. She has 2 daughters, 1 stepdaughter, 2 stepsons and, more importantly, 7 grandchildren. In her spare time, Cristie enjoys reading, quilting and listening to music.

Vice-President: *Rebecca Gough*



Rebecca Gough has worked for Myrtue Medical Center in Harlan, IA since 2002. Her current position is Patient Financial Counselor and Chargemaster Coordinator. This position gives me the opportunity to educate patients about their financial responsibility for their health care prior to incurring large medical bills. As a Certified Application Counselor I've assisted many in applying for coverage through Medicaid and the Affordable Care plans. I get referrals from many department managers and even from people outside the medical system. I believe that understanding health insurance helps patients make informed choices.

Rebecca received her CRCE-I (CPAM) certification in September 2008 and has served on the AAHAM board since 2011 as Certification Chair. Prior to taking the position at Myrtue Medical Center in Harlan she worked for Principal Financial Group for 21 years in both Omaha and Des Moines. During these years Rebecca completed her Bachelor of Arts degree in Business Administration at Bellevue University. Also during these years she received designations as a Health Insurance Associate, an Associate of Life and Health Claims, and a Fellow, Life Management Institute.

Secretary: *Connie Dudding*



Connie Dudding, Business Office Director, has been employed with Mary Greeley Medical Center, Ames, IA since 1979. Connie began her medical center career as a billing representative which included switchboard operator and admission clerk. She continued her career by actively learning all functions within the business office. Connie moved into a Leadership role as Supervisor and held that position for 18 years. In October 2010, she was promoted to Business Office Director and oversees the patient access, switchboard, collections, cashier and billing departments. Management is very rewarding and always challenging. Healthcare is constantly changing. With the implementation of the EHR system in July 2010, which was quite successful and now working actively on the ICD10 implementation, Connie knows there is always another project to keep the challenges plentiful.

Being a member of AAHAM is very rewarding and being an active board member for 4 years as treasurer and now as secretary, brings new relationships. It is an honor to be part of bringing education to our meetings for our members. It is a great experience to be part of such wonderful organization.

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Treasurer: Carrie Kuennen



Carrie Kuennen is the Business Office Director at Boone County Hospital in Boone, Iowa. Her areas of responsibility include hospital and clinical billing teams, patient registration, switchboard, and patient access areas. Ms. Kuennen received certification as CRCP-I in 2014, received the Distinguished Service Award from the Hawkeye Chapter of AAHAM in 2013, and will receive her IHA Leadership certification in the fall of 2014. Her future plans include achieving the dual CRCE-I and CRCE-C certification in 2015. Ms. Kuennen has over 18 years of experience in the healthcare billing, insurance, consulting, and management fields. Ms. Kuennen has been married for 15 years, has a 10-year old son, Andrew, and 5-year old son, Sam. Her passion is her family and to further the health of our community through service excellence in the registration and billing fields, through continued team training that focuses on the community and patients served.

Chairperson of the Board: Luke Gruber



Luke Gruber has been in the credit services industry for 30 years. He is currently part owner of AAMS, an accounts receivable and technology company. He is a Certified Healthcare Financial Professional (CHFP) through HFMA and a Master Credit Executive (MCE) through American Collectors Association. He is a past president (two terms) and current treasurer of the Iowa Collectors Association, current board member of AAHAM, and a current member of Healthcare Financial Management Association (HFMA). In addition, Luke also serves on ACA's Interstate Collections Committee. ▲



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2015 AAHAM Annual National Institute (ANI) Scholarships AVAILABLE

The 2015 Annual National Institute will be held at the Walt Disney World Swan and Dolphin in Orlando, Florida from October 14-16, 2015.

Put the date and location in your Outlook Calendar now! The Hawkeye Chapter of AAHAM is sponsoring [2 scholarships](#) to the Annual National Institute (ANI), to be held at the Manchester Grand Hyatt in San Diego, California. The scholarships will cover registration, plus \$300 towards travel/hotel expenses. The scholarships will be awarded based on points earned between July 1st and June 30th. Members can earn points in a variety of ways:

- **1 Point earned:** Every article referred to and published in the Hawkeye Highlights
Every new member referred (as documented by National)
- **2 Points earned:** Every article authored and published in the Hawkeye Highlights (not including required committee reports), Membership on a committee of the board, as verified by the committee chair
- **3 Points earned:** Every meeting attended (e.g. Spring Meeting, Fall Meeting, educational meetings sponsored or cosponsored by the Hawkeye chapter).

Points will be tabulated for members that apply and in the event of a tie; a random drawing will be held. Winners will be selected around August 1st and will be notified by August 15th. The Board is excited to be able to offer this opportunity to members.

The ANI always offers informative, timely educational sessions. And the networking opportunities are limitless. So, start reading those industry magazines and refer those articles. Or, get out your pen and author an article on the topic nearest and dearest to your heart. Better yet, attend the Spring Conference in May or one of the joint educational conferences coming up and you may find yourself already on your way to Orlando!! ▲

See the Scholarship Program rules on the next page.

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Hawkeye AAHAM Chapter Scholarship Program

Eligibility:

- Local Hawkeye Chapter member for at least 1 year;
- If not a National member, recipient will be responsible for national dues;
- The President & Chair of the Board are ineligible;
- Points are accumulated for the 12 month period beginning July 1st and ending the following June 30th

1 Point	2 Points	3 Points
<ul style="list-style-type: none"> ■ Every article referred & published in Hawkeye Highlights ■ Every new member referred 	<ul style="list-style-type: none"> ■ Every article authored & published in Hawkeye Highlights ■ Membership on a committee of the board 	<ul style="list-style-type: none"> ■ Every AAHAM sponsored meeting attended

Name: _____ AAHAM ID # _____

Address: _____

E-Mail: _____ Telephone: _____

Signature: _____ Date: _____

Date	Activity	Points	Verification*

** To be completed by the AAHAM Board*

Please submit completed application by July 15th to:

- Stephanie Hultman - sjhultman@mediacombb.net

Solving the Healthcare EFT Standard Enrollment Challenge for Providers

Written By: Priscilla Holland, Senior Director of Healthcare & Industry Verticals for NACHA
Submitted By: Laurie Gaffney

The HIPAA healthcare electronic funds transfer (EFT) standard for claims reimbursement is EFT via ACH (NACHA CCD+Addenda), which works similarly to Direct Deposit. Money is sent electronically from a health plan directly to the provider's bank account and is required to carry the TRN Reassociation Trace Number that allows for automated reconciliation of the EFT via ACH payment with the Electronic Remittance Advice (ERA). Providers will save an estimated \$1.53 per EFT via ACH payment compared to check payments, according to the 2013 U.S. Efficiency Index Report. Other benefits include significant savings in staff time through automated reconciliation of the EFT and ERA and reduced risk by having payments directly deposited to your bank account instead of receiving a check. One large hospital group reported a 70 percent reduction in accounts receivable processing costs with EFTs via ACH when compared to checks through automated reconciliation and reduction in errors.

If EFT via ACH saves money, lowers risk, reduces errors through automated receivables posting, and allows staff to focus on secondary billing and improve cash flow, why haven't more providers moved from check to EFT via ACH? The answer: challenges with EFT enrollment.

EFT Enrollment Challenge

Enrollment for Direct Deposit of your payroll is simple. You complete one document, which takes about five minutes, return it to your Human Resources Department, and begin receiving your pay directly in your bank account. Enrollment for EFT via ACH with 25, 50 or 100-plus health plans requires more information, multiple forms and considerably more staff time and resources.

Making Enrollment Easier

Project Plan—Identify where most of your payment volume is coming from and start there. Prioritize your health plans by volume of payments received and have your office staff begin EFT enrollment with those organizations first. Then have your accounting/office staff continue enrolling with a specified number of health plans each week. Starting with the top 20 percent of your health plans will help move the majority of your claims reimbursements to EFT via ACH quickly. The rest can be moved as time allows.

Standardized Information—The Healthcare EFT & ERA Enrollment Operating Rules established a maximum set of data fields that can be used in the EFT & ERA enrollment process that must be used in a standardized order. So, if you are enrolling with multiple health plans, all of the information requested should be the same and in the same order. Once you or your staff has identified the appropriate information for EFT via ACH enrollment, you should be able to use it to enroll with additional health plans.

Enrollment Databases—The Council for Affordable Quality Healthcare (CAQH) has developed a free EFT & ERA enrollment database tool that allows providers to enroll with multiple health plans through one online process. Providers complete the standardized enrollment form and select the health plans with which they do business. CAQH notifies the health plans of the enrollment, and the health plan can then access the provider's information. For additional information on the CAQH EFT & ERA Enrollment Utility, visit solutions.caqh.org.

Healthcare Clearinghouse—Many providers work with healthcare clearinghouses for a variety of services. One service that may be offered is EFT enrollment with health plans that the clearinghouse supports. Performance Pediatrics, a Plymouth, Mass.-based micro practice, was able to increase receipt of EFTs via ACH from 65 percent to 90 percent using their healthcare clearinghouse to assist with EFT enrollment.

Continued on Page 8 ...

Account Safeguards—With measures in place to protect the accounts of providers who accept the healthcare EFT standard, providers can be assured that health plans will not be able to debit their accounts in the event of overpayment. ASC X12 version 5010 835 TR 3 (Implementation Guide) expressly prohibits debiting a provider's account to recoup overpayments. Additionally, financial institutions have treasury services available to prevent debits from being processed to providers' bank accounts. Providers should work with their health plans to understand overpayment recovery procedures and discuss with their financial institutions any services that can provide additional bank account protections.

Acceptance of the healthcare EFT standard for claims reimbursement allows providers to improve the efficiency of their account procedures, reduce errors, speed up secondary and patient billing, and reduce costs of payments received. While enrollment with multiple health plans can be time consuming and providing bank account information can be concerning, there are resources available to assist providers in the EFT & ERA enrollment process and measures in place to safeguard accounts. In the end, providers will find that the benefits of EFT via ACH will offset initial challenges and concerns with enrollment. ▲

[¹Performance Pediatrics Reaps Savings, Efficiencies from New Healthcare EFT Standard](#)

Priscilla Holland is the Senior Director of Healthcare & Industry Verticals for NACHA. As Senior Director, she leads NACHA's healthcare payments program and works on other payments and remittance information and standards projects. She has more than 20 years of experience in cash management, project management and product development and is an Accredited ACH Professional (AAP) and a permanent Certified Cash Manager (CCM).

AAHAM January Board Meeting Minutes . . .

Conference Call
January 2015

Attendance: Cristie Knudsen, Luke Gruber, Mike Dobbs, Carrie Kuennen, Connie Dudding, Becky David, Rebecca Gough, Melissa Puck, and Sarah Sumpter

President's Report

Committees—Committees will stay the same except Sarah is taking over certification committee for Rebecca. At ANI, Becky thought they stated there would be manual given for the CRIP, Certified Revenue Integrity Professional. Cristie will contact National to see if this is accurate. AAHAM national has copy write, so AAHAM will be in front of the certification name.

President's Meeting Orlando—Cristie reported the meeting was good. Good discussion on items that she was not aware of being a new president.

Vice President Report

Spring meeting May 14th-15th, 2015—Some questions for the group

- a) Spending for speakers, guidelines that they should follow to know what we should pay for. Luke stated that we hold down the number of speakers so we can keep the cost of the registration down. \$2750.00 and \$3000.00 are amounts that speakers have given that Rebecca has looked at. Mike reported that we have paid some other speakers this, yet need to keep in mind if that speaker will draw in a crowd. Comment was made if we stay with nuts and bolts, we can pull in members. Cristie stated we can ask vendors to do a general topic and not a sales pitch.
- b) Rebecca has a contact at Iowa insurance commission office. They may have someone that would come out and speak. 501R was just finalized, we may have someone come back for that.

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- c) John Currier, Illinois hospital speaks on the Virtual credit card and also does a team building topic. Rebecca will follow up with John for May 14th.
- d) Topic was discussed about someone from the VA maybe coming as now if a VA patient has to wait >30 days they can go to other facilities.
- e) Cristie will send a list of payers for Friday morning. Cristie discussed scheduling XIX as the last presenter to keep members there on Friday morning. A number of people skip the payer session and we want them to feel that this is important information. Maybe split up the payers between the 2 days was discussed.
- f) Another topic, PQRS-Broadpath—can affect reimbursement if not set up right. If you have Method 2 billing this may affect you. Behavioral health clinics as well.
- g) ICD-10 meeting should maybe be centered around the billing portion instead of the coding. Friday morning ICD-10 round table.
- h) **Fall meeting Sept. 17th-18th, 2015**—Have dates. No discussion on speakers yet

Treasurer's Report

\$17,103.51, loss for the year, yet we are nonprofit so our goal should not be to make a lot of money. Want to try and break even to help send more members to Leg Day, ANI, etc.

Committees

- a) **Certification**—Sarah Sumpter and Rebecca will work closely together. In February 66 people took CRC. UnityPoint has about 30 and has their own proctor.
- b) **Membership**—Steph is chair of this committee.
- c) **Hawkeye Highlights**—Steph is looking for updates for articles. Need meeting minutes, Connie will double check with Steph as should have all that are approved.
- d) **Legislative**—Connie and Mike discussion on Legislative Day. Is at the end of March—they will be in session during Legislative day which will be great. Money from Hospice-board meeting on Monday. Chapter will send President, Vice President, Chairperson of the Board, Legislative Chair, Scholarship winner and Mike. We want to offer the scholarship again. Anyone interested in scholarship, send Cristie an email. Full membership of the chapter should be given the option to sign up. Chapter pays for registration, room and travel expenses (3 nights). Need to make reservations soon.
- e) **Corporate Sponsors**—Melissa reported that our Corporate Sponsorship is a little lower this year by 5 sponsors right now. Melissa will reach out to the previous sponsors at the end of the month if she has not received their renewal. Right now 2014 Sponsors are receiving free advertising on Hawkeye chapter website.
- f) **Hospitality**— Will discuss when we get closer to May. There was a suggestion that we do something different, like an event downtown? We will discuss at Spring meeting to see what the outcome would be.
- g) **Website**—New website up and running. Becky has a few things to finish up. Becky is looking for a picture to put on the front page.
- h) **Registration**—nothing to report.

New Business—Chapter Excellence. Tara will handle completing the application. We will want to discuss at the Spring Meeting. Chapter operations report needs to be completed. Mike will send a copy to Cristie. National needs a letter on our letterhead. Connie will check to see if we have any letterhead in the secretary box.

Old Business—Nothing to report

Motion to adjourn. Luke moved, Becky 2nd 11:00am ▲

Respectfully,

Connie Dudding
Chapter Secretary



Making a Difference.... AAHAM National Legislative Day 2015

Written By: Carrie Kuennen, CRCP-I

It seems that the only news we hear from Washington, DC is focused on the negative, non-constructive media sound-bites; the seemingly constant partisan bickering of one party versus the other party where nothing can or will be accomplished by those we have elected to work on our behalf. With all that negativity, why bother attending AAHAM's National Legislative Day? In my experience, it's due to all that negativity that makes attending AAHAM's National Legislative Day and becoming more involved with your elected officials even more important. The simple step of attending makes a difference.

First, I need to thank the Hawkeye Chapter of AAHAM for allowing me this opportunity to attend my second AAHAM National Legislative Day in Washington, DC this past March. If you have an opportunity to attend AAHAM's National Legislative Day in the future, I strongly encourage you to take the opportunity. I have not been disappointed the past two years with the experience and it's made a wonderful impression on me. It is a phenomenal feeling to be involved and add to the conversations taking place in Washington, DC.

My experience is that AAHAM is truly a national organization and growing. There were AAHAM members from nearly every state at the event. It's quite the experience to attend and network with AAHAM members from across the country. This year's National Legislative Day took place during the spring break for Congress, meaning the actual elected officials were back in their home states meeting with constituents and spending time with their families. However, the National AAHAM staff took great strides in ensuring that every state delegation of members that attended National Legislative Day had an opportunity to meet with senior staff members of the Senators and Representatives from their home state.

Our delegation from the Iowa Hawkeye Chapter did take the opportunity to meet with senior team members from Senator Grassley and Senator Ernst's staff, as well as senior team members for Representative King, Representative Young, and Representative Blum.

The National AAHAM staff had everything prepared; all the talking points and information we would need to have a meaningful and successful conversation with these senior staff members. This year, we continued the conversation regarding the TCPA, requesting that our Congressional members add updated language to the law regarding calling cell phones. We also discussed the HIPs bill that recently passed the House Ways and Means Committee and is expected to be introduced in the House of Representatives this spring. Since I last attended National Legislative Day in 2014, there has been positive movement on AAHAM's request to update the TCPA law. Washington is becoming more interested in healthcare and billing issues.

The TCPA and the HIPs Act can and will have immense effects on how our facilities and businesses function daily. The National Legislative Day highlighted just how important it is that we continue to be involved and speak up regarding these important matters. Washington is naturally slow moving, nearly snail-paced when it comes to change. Having delegations of AAHAM members from across the country speaking about the same issues together, allows for those important conversations to get started or to be continued.

Attending the National Legislative Day in 2015 reminds me that I have a voice and it can make a difference. Voting, letter writing, and phone calls to our elected officials are great methods to voice concerns. However, I experienced that adding my voice with others that are also concerned about these issues, and allowing our organization to work together does make a difference. It's an impact statement to Washington that we are aware of the issues. This event reminds the attendee that together we are stronger, creating a more unified voice to discuss issues like TCPA and the HIPs Act, and that does make a difference when it comes to shaping policy in Washington, DC. ▲

... Continued from Page 1

An important part of this support network is our biannual meetings. Our May meeting is fast approaching and Rebecca has been working hard on a good program. We will be receiving information on the finally finalized 501(r) regulations, as well as the ever popular Round Tables, with a variety of interesting topics. See everyone there!

By the way, on a non-work-related note, another indication that times are a-changin': my 28-year-old daughter states, after listening to the esteemed Bob Dylan, whom I quoted at the start of my letter, "Who told that guy he could sing?". ▲

Respectfully,

Cristie Knudsen

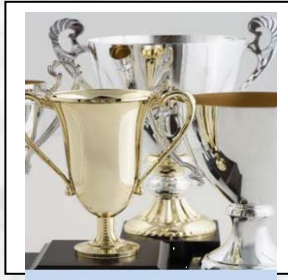


Cristie Knudsen
President, Iowa AAHAM

The logo features the text "PROSOURCE & JCC" in large, bold letters. "PROSOURCE" is in green, "&" is in grey, and "JCC" is in blue. To the right, "J.C. Christensen & Associates, Inc." is written in blue, with "Accounts Receivable Management" below it. At the bottom, "ARRAY SERVICES GROUP COMPANIES" is written in a smaller, grey font.

The logo consists of a red silhouette of the state of Iowa on the left. Inside the silhouette, the letters "CBSI" are written in large, white, bold font. To the right of the silhouette, the text "Credit Bureau Services of Iowa, Inc." is written in a mix of red and black fonts.

The logo features a blue square background. On the left, there is a white graphic of a central dot with several lines radiating outwards, each ending in a smaller dot. To the right of this graphic, the text "C • P • S • I" is written in white, with "Come Together." below it.



Corporate Sponsors

The Iowa Hawkeye Chapter wishes to thank its Corporate Sponsors. Their generous financial contributions help ensure our chapter meets its goals and objectives, and allow us to provide educational programs, social functions, training programs for member certification, and the Hawkeye Highlights newsletter.

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Bronze

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Relay Health
Passport/Experian Health



Hawkeye Chapter of AAHAM

BALANCE SHEET

Treasurers Report for Period
Ending: 02/28/15

ASSETS:

Cash in Bank	\$14,509.52
Certificate of Deposit #30063596	\$6,083.68
Certificate of Deposit #30063430	\$3,229.58
TOTAL ASSETS	\$23,822.78

LIABILITIES:

Payables	\$0.00
----------	--------

EQUITY:

TOTAL LIABILITIES AND EQUITY	\$33,678.46
-------------------------------------	--------------------

OPERATING STATEMENT

REVENUES:

Corporate Sponsor Fees	\$ 0.00
Technical Exams	\$ 0.00
Registrations/Spring 2014	\$ 0.00
Registrations/Fall 2014	\$0.00
Bank of America Credit Card	\$0.00
Other Revenue	\$0.00
TOTAL REVENUE	\$00.00

EXPENSES:

Travel	\$775.00
Website	\$385.00
Insurance Fees	\$0.00
Spring Conference 2015 Speaker Fees	\$0.00
Spring Conference 2015 Facility/Hospitality Fees	\$0.00
Miscellaneous	\$0.00
AAHAM National Legislative Day	\$585.70
Fall Conference 2015 Speaker Fees	\$0.00
Fall Conference 2015 Facility/Hospitality Fees	\$0.00
Fall Conference 2015	\$0.00
AAHAM Presidents Meeting	\$1,233.29
ANI Expenses	\$0.00
TOTAL EXPENSES	\$2,593.99

NET INCOME (LOSS) **(\$2,593.99)**

BEGINNING CASH BALANCE **\$17,103.51**

ENDING CASH BALANCE **\$14,509.52**

Respectfully,

Carrie Kuennen
Chapter Treasurer



Certification Passed Exams – CRCPS-I, P and CPAM

Submitted By: Rebecca Gough, HIA, ALHC, FLMI, CRCE-I

Congratulations to the following people on their recent certification testing! These folks were successful in obtaining their CRCPS-I Certification. The exams were taken this past February - Congratulations on a job well done!! ▲

Passed CRCPS-I Exam in February		Passed CRCPS-P Exam in February	
Shawn Comer	Avadyne Health	Mollie Ehlert	Avadyne Health
Heather Lloyd	Avadyne Health	Rachel Smith	Avadyne Health
Christina McMahon	Avadyne Health		
Barbara Middleton	Avadyne Health		
Patricia Oxenford	Avadyne Health		
Christina Palmer	Avadyne Health		
Jordan Songer	Avadyne Health		
Tiffany Ransom	Crawford Co Mem Hospital		
Jodi Summerfield	Crawford Co Mem Hospital		
Patricia Davis	Jefferson Co Health Center		
Shari Davis	Jefferson Co Health Center		
Patricia Sheetz	Jefferson Co Health Center		
Penny Huss	Madison County Hospital		
Danielle Hamilton	UnityPoint Health-Peoria, IL		
Jill Roberts	UnityPoint Health-Peoria, IL		
DeAnn Anderson	UnityPoint Health - DMS		
Robin Daniels	UnityPoint Health - DMS		
Will Darr	UnityPoint Health - DMS		
Laura Edenburn	UnityPoint Health - DMS		
Brandon Evans	UnityPoint Health - DMS		
Rachael Farmer	UnityPoint Health - DMS		
Pam Fopma	UnityPoint Health - DMS		
Kristie Frakes	UnityPoint Health - DMS		
Anne Heiser	UnityPoint Health - DMS		
Karen Hughes	UnityPoint Health - DMS		
Jeff Jost	UnityPoint Health - DMS		
Stacy King	UnityPoint Health - DMS		
John Luhmann	UnityPoint Health - DMS		
Kate Ryherd	UnityPoint Health - DMS		
Denise Sullivan	UnityPoint Health - DMS		
Sharon Vance	UnityPoint Health - DMS		
Ashley Webb	UnityPoint Health - DMS		
Sara Wonderlin	UnityPoint Health - DMS		



Certification Schedule

CRCS-I and CRCS-P

June 1, 2015 August 10-21, 2015	Registration deadline for August 2015 Exams Exam period
September 1, 2015 November 9-20, 2015	Registration deadline for November 2015 Exams Exam period
December 1, 2015	Registration deadline for February 2016 Exams



Website Alert

The Iowa Hawkeye Chapter is excited to announce our website for members at www.hawkeyeaaham.org. The site includes:

Chapter officers and board members
Upcoming events-Calendar of events
Chapter Bylaws
Sponsor Information

Membership information
Link to the National AAHAM Website
Current and Past Newsletters
Photos from past meetings

Watch for more information to be added every month. Since the site is new, we are looking for any ideas for additional information from our members. Please contact board member Becky David at

BDavid@WaverlyHealthCenter.org with ideas. ▲

The logo for Wakefield & Associates, featuring the company name in a serif font with a stylized yellow and orange swoosh graphic to the right.The same Wakefield & Associates logo as above, but enclosed within a dark red rectangular box with a black border.The logo for On-Line Imaging, with "On-Line" in a dark blue serif font and "Imaging" in a larger, bold, dark red serif font below it.The logo for MCA Merchants Credit Adjusters, Inc., featuring a red and black grid icon to the left of the letters "MCA" in a bold, red, sans-serif font, with the full name below in a smaller black font.

Don't Forget AAHAM!

If you've recently had a change to your personal contact information, please let AAHAM know. If we aren't able to contact you, we can't keep you informed of all the great benefits AAHAM has to offer. So please, keep us in mind as your life changes and let us know how to reach you.

To update your AAHAM Records please contact Stephanie Hultman, Membership Chair by calling 319-240-5306, or by emailing her at sjhultman@mediacombb.net. ▲

Mark Your Calendars

Fall 2015 AAHAM Meeting

September 17-18, 2015

Hilton Garden Inn
Des Moines / Johnston, IA