

# Revenue Cycle / Patient Access Webinar Series



## Value Cycle Excellence: Chargemaster Management for Small Teams

**Katharine Plemmons, MBA**  
Business Solutions Consultant  
Craneware

**August 11<sup>th</sup>, 2016**

Audio/Visual Webinar

Time: 12:00PM – 1:00PM CST  
(Lunch 'n Learn)

### Program Content

Whether your organization is classified as Critical Access or not, chargemaster staff at smaller hospitals are used to doing more with less staff and smaller budgets. Against the backdrop of a tightening reimbursement environment which has contributed to more than 70 rural hospitals closing their doors since 2010, keeping your hospital's CDM clean and compliant is crucial to lowering risk and capturing the correct revenue on all services performed.

Join Craneware for this complimentary webinar on Chargemaster management for tips and advice for leveraging your strengths while working with limited resources and tight budgets.

The presentation will provide a basic overview of CDM Management, including reconciliation, maintaining clinical documentation standards as well as coding and billing knowledge, identifying process gaps, and finding inaccurate charge lines or missing codes in your CDM. We will also cover key differences from typical CDM best practices when working in a smaller organization where staff can be wearing many hats and juggling many different jobs.

- Understand CDM management basics and where smaller hospitals should focus
- How to leverage your strengths as a small team to overcome the challenges typically facing CAHs and other rural facilities when managing the chargemaster.

**Presented by: Katharine Plemmons, MBA**



**Katharine Plemmons, MBA**

Business Solutions Consultant  
Craneware

In addition to more than 18 years of professional experience in healthcare, which includes serving as the Business Office Director for a four-facility hospital system, Katharine Plemmons earned her MBA in Health Care Administration from the University of Phoenix and is an active member of the Healthcare Financial Management Association.

In her work on Craneware's Business Solutions team, Katharine Plemmons uses her knowledge as Business Solutions Consultant to help customers in securing healthcare operational insights that advance business performance using modern revenue integrity strategy.

Katharine Plemmons works with hospitals and health systems of all sizes, assisting healthcare leaders with strategic project management, implementation of performance improvement methods and revenue cycle measurement tools, and best practice processes.

## **Program Registration**

**Who Should Attend:** CFOs and Revenue Cycle Staff working at small facilities or Critical Access Hospitals.

**Program Fee per site: FREE**

**Register online at:**

<https://cranewareincentives.webex.com/cranewareincentives/onstage/g.php?MTID=eea35116c7272c895546b7d17507856e2>

If you have any questions, regarding registration please contact Andrew Walker at [A.Walker@craneware.com](mailto:A.Walker@craneware.com) or 404-936-3851. All other questions please direct to Stephanie Hultman at (319) 240-5306 or email her at [sjhultman@mediacombb.net](mailto:sjhultman@mediacombb.net).

## Additional Details

Handouts and Sign-In Sheets will be emailed 24 hours prior to the event. Following the webinar please provide a scanned registration document of all site participants and email it to Stephanie Hultman [sjhultman@mediacombb.net](mailto:sjhultman@mediacombb.net) following the conference for reporting education hours to National HFMA.

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